# UNIVERSITY OF CALIFORNIA

# SYSTEM-WIDE INFORMATION MANAGEMENT SERVICES AGREEMENT — #2018.000666

WITH IRON MOUNTAIN, YOU BENEFIT FROM A SINGLE, TRUSTED SOURCE FOR THE UNIVERSITY OF CALIFORNIA'S SYSTEM-WIDE INFORMATION MANAGEMENT NEEDS. OUR COMPREHENSIVE SUITE OF SOLUTIONS WILL HELP YOU BETTER UNDERSTAND YOUR INFORMATION FLOW, WHERE THE RISKS ARE, AND HOW TO ADDRESS THEM. IRON MOUNTAIN'S PRIMARY SOLUTIONS INCLUDE:

Secure Destruction | Records Storage & Management | Data Management | Document Management

#### SECURE DESTRUCTION SERVICES

With Iron Mountain's Secure Destruction services, you will benefit from a comprehensive destruction program that's convenient, compliant and sustainable. Our programs are tailored to your specific requirements and can include onsite, offsite or one-time shredding, as well as E-waste and IT Asset Disposition Services.

#### **DATA MANAGEMENT SERVICES**

With Iron Mountain's Secure Offsite Tape Vaulting services, your tapes will be safely stored until you need them — whether that's tomorrow or next year — and you can retrieve them on demand. It's also the most efficient way to utilize long-term archiving of your backup data. Here are some of the benefits of Iron Mountain's Data Management services:

- You prepare your pickup request via SecureSync\*, our online portal.
- > We pick up your container, scanning the barcode before and after transit.
- Tapes are stored offsite in an environmentally controlled facility.
- > You can manage schedule changes, reporting and retrievals with SecureSvnc\*.

#### **RECORDS STORAGE AND MANAGEMENT SERVICES**

Iron Mountain's records and information management professionals will work with you to identify records for relocation to our secure offsite records storage facilities. Here they'll be tagged and classified using your own terminology, tracked with RFID labels,

and made available on our intuitive Iron Mountain Connect™ web portal. You'll be able to quickly locate and retrieve your information as needed. Storage capabilities include: > Record Storage

- > Open Shelf Storage
- > Climate Control Storage

#### **DOCUMENT CONVERSION SERVICES**

Iron Mountain's Document Conversion services can help you streamline your organization's ability to store, access and manage documents while cutting costs and stress. You can implement a new digital imaging program or redesign your current one. Cost control is achieved by scanning only certain documents as needed. By implementing our Document Conversion services, you gain the advantages of improved chain of custody, a single vendor relationship, and a more cost-effective records management program.

To learn more about how Iron Mountain can help you manage your information or to begin or migrate services, please contact:

Carl Plenkovich, Senior Business

Development Executive

Carl.Plenkovich@ironmountain.com

1.206.396.8793

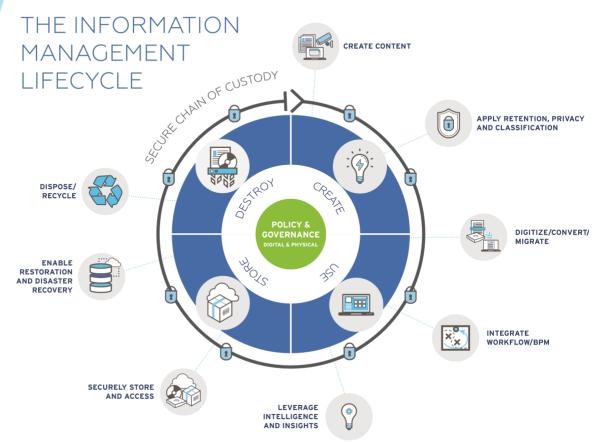
Mary Leonetti

Solution Development Executive

Mary.Leonetti@ironmountain.com
1.213.816.6460







Regardless of its format or where it comes from, once information is in your possession, it's your responsibility to manage it as it moves through the various phases of its existence. And this is more challenging than ever given the volume, sources, data types, security requirements and regulatory obligations you deal with on a daily basis. Iron Mountain has solutions to help you manage your information through all phases of the lifecycle.

#### **CREATE**

Apply, Retention, Privacy and Classification

- > Policy Center
- Privacy Advisory Services
- > Content Classification Service
- > InSight™

#### USI

#### Digitize/Convert/Migrate

- > Image on Demand™
- > Document Conversion
- > Data Restoration
- > Migration

#### Integrate Workflow/BPM

> Workflow Automation

Leverage Intelligence and Insights > InSight™

### Securely Store and Access

- > R ecords Storage and Project Services
- > Iron Mountain Connect™
- > Accutrac®
- > File Room Solution
- > Tape Storage > Iron Cloud°
- > Data Centers
- > Escrow Services

#### STORE

# Enable Restoration and Disaster Recovery

- > Disaster Recovery
- > Document Restoration
- > Media Restoration
- > Cloud Backup/Recovery
- > RFID Asset Tracking

## DESTROY

#### Dispose/Recycle

- > Document Shredding
- > S ecure IT Asset Disposition
- > IT Asset Remarketing

# WE PROTECT WHAT YOU VALUE MOST®

## 800.899.IRON | IRONMOUNTAIN.COM







#### ABOUT IRON MOUNTAIN

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 220,000 organizations around the world, and with a real estate network of more than 85 million square feet across more than 1,400 facilities in over 50 countries, Iron Mountain stores and protects billions of information assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include secure storage, information management, digital transformation, secure destruction, as well as data centers, art storage and logistics, and cloud services, Iron Mountain helps organizations to lower cost and risk, comply with regulations, recover from disaster, and enable a more digital way of working. Visit www.ironmountain.com for more information.

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